| **Table 50**: PBS administration | | | |
| --- | --- | --- | --- |
| **Deliverables and key performance indicators** | **2010–11 %** | **2011–12 %** | **2012–13 %** |
| PBS claims processed accurately1 | 98.2 | 98.5 | 98.6 |
| PBS claims submitted online | 99.1 | 99.4 | 99.6 |
| Community pharmacy applications referred to the Australian Community Pharmacy Authority within nine days of registration by the department | 97.7 | 99.8 | 100 |
| Applicants approved to supply PBS medicines were advised within five days of the decision being made | 100 | 100 | 100 |

1. Target ≥ 98 per cent.